



The Audit system uses hand held PDAs to record results.

## Following the Compass

The country's largest catering and services company is certified—it's easy!

Australia's largest catering and services company, Compass Group, has partnered with R&CA to assist with achieving its environmental goals in the Green Table Australia (GTA) initiative. Compass Group is committed to maintain, and enhance, if possible, a productive, safe and healthy environment and believes GTA certification will complement its existing ISO14001:2004 certification.

This commitment extends also to the prevention of pollution as well as ensuring that the company's operations make the most efficient use of natural resources and energy, and that the impact on the environment is either minimal or positive. Compass Group recognises that it cannot control many of the environmental aspects originated from its relationships with clients and subcontractors. Therefore, it acknowledges its important role in influencing contract parties and other stakeholders through communications and marketing and that Green Table Australia certification can assist this process.

Compass Group is utilising its internal independent audit team to benchmark its compliance to the Green

Table Australia standards. The National Audit Team developed the Audit Compliance Monitoring System in partnership with software developer iComply to electronically record results of GTA audits on a hand-held PDA while walking around the site. This information is then synchronised with a web-based database to capture all audit information and provide statistical analysis. Electronic guidance notes are also available for each question in the GTA audit to guide the auditor on the required standards and ensure auditor consistency.

This system has impacted on its operations by focusing attention on the importance of compliance with its systems and Environmental Management system through successful certification to ISO14001:2004 in addition to AS/NZS 4801:2001 and continued certification to ISO 9001:2000. The Audit Compliance Monitoring System in itself is an environmental innovation for the business as it is a paperless means of recording and reporting audit results and also streamlines the compliance audit processes saving time, money and resources. □